## DIXON POLICE DEPARTMENT



July 6, 2023

Solano County Civil Grand Jury Attention: Grand Jury Foreperson California Superior Court 600 Union Avenue Fairfield, California 94533

Subject: Appreciation and Correction Regarding Emergency Dispatch Services Assessment

Dear Members of the Solano County Civil Grand Jury,

I hope this letter finds you well. I am writing on behalf of the City of Dixon to express our gratitude for the diligent work carried out by the Grand Jury in assessing the state of emergency dispatch services within Solano County. Your commitment to investigating and addressing critical issues affecting our community's safety and well-being is commendable, and we appreciate the time and effort you have dedicated to this endeavor.

While we acknowledge the comprehensive nature of your report, we would like to kindly point out an error on page 4, where it is stated that the City of Dixon receives law enforcement services from the Solano County Sheriff. We would like to clarify that the City of Dixon operates its own independent municipal police service. The Dixon Police Department has a proud history of serving our community and ensuring the safety and security of our residents. We believe it is important to rectify this inaccuracy to accurately reflect the law enforcement structure within our city.

Furthermore, we want to express our sincere appreciation for the thorough assessment conducted by the Grand Jury, which has shed light on the existing disparities and challenges in dispatch and emergency response times. The findings of your investigation reinforce the importance of continuous improvement in emergency communication systems to ensure the swift and effective delivery of services during critical situations.

The City of Dixon values the collaborative efforts between the Grand Jury and local jurisdictions in addressing these vital issues. We are committed to working alongside Solano County and other entities to explore opportunities for enhancing communications interoperability and optimizing regional emergency response capabilities. Your report has provided valuable insights and will serve as a foundation for our collective efforts to improve emergency services.

Once again, we sincerely appreciate the important work undertaken by the Solano County Civil Grand Jury. Your dedication to improving emergency dispatch services is invaluable and greatly

contributes to the well-being of our community. We look forward to working together to implement necessary changes and enhancements based on the recommendations outlined in your report.

Thank you for your time, dedication, and commitment to serving our county.

Sincerely,

Robert Thompson Chief of Police