

## Clerk's Office Expansion of Services

**Effective September 5, 2023,** all of the division clerk's offices will expand hours of operation to the public as follows:

DROP-IN	APPOINTMENT	DROP BOX	DIVISION PHONE
HOURS	HOURS		HOURS
			MONDAY - FRIDAY
<u>MONDAY - FRIDAY</u>	<u>MONDAY - FRIDAY</u>	<u>MONDAY - FRIDAY</u>	(excluding holidays)
(excluding holidays)	(excluding holidays)	(excluding holidays)	
8:00 a.m. – 3:00 p.m.	8:00 a.m. – 3:00 p.m.	7:30 a.m. – 5:00 p.m.	8:00 a.m. – 12:00 p.m.
		(Items dropped after	
		4:00 p.m. will be	1:00 p.m. – 3:00 p.m.
		considered the following	
		day)	

## Civil/Family Law Divisions

- Drop-In Hours: Customers will need to obtain a ticket from the Qmatic kiosk. Only parties with tickets will be assisted.
- > **<u>Appointment Hours</u>**: Appointments can be scheduled as follows:
  - o Solano Court Online Services website at <a href="https://solano.courts.ca.gov/online-services/">https://solano.courts.ca.gov/online-services/</a>
  - o Email: <a href="mailto:civildivision@solano.courts.ca.gov">civildivision@solano.courts.ca.gov</a> or <a href="mailto:familydivision@solano.courts.ca.gov">familydivision@solano.courts.ca.gov</a> or <a href="mailto:familydivision@solano.courts.ca.gov"/>familydivision@solano.courts.ca.gov</a> or <a href="mailto:family
  - Phone: Civil Division (707) 207-7330 or Family Division (707) 207-7340

The Solano Legal Access Center (SLAC) is available for drop-in hours and same-day appointment from 8:30 a.m. to noon.

## **Criminal/Traffic Divisions**

- > **Drop-In Hours**: No ticketing system available at this time, wait in line option.
- > Appointment Hours: You can schedule an appointment as follows:
  - o Email: criminaldivision@solano.courts.ca.gov or trafficdivision@solano.courts.ca.gov
  - o Criminal Division Phone: (707) 207-7380 or (707) 561-7880
  - Traffic Division Phone: (707) 207-7360 or (707) 561-7860

## Juvenile Division

- > **Drop-In Hours**: No ticketing system available at this time, wait in line option.
- > Appointment Hours: You can schedule an appointment as follows:
  - o Email: juveniledivision@solano.courts.ca.gov
  - o Phone: (707) 207-7345