

COUNTY OF SOLANO PROBATION DEPARTMENT

Christopher Hansen Chief Probation Officer

Donna L. RobinsonChief Deputy Probation Officer

August 4, 2016

Honorable Robert C. Fracchia Presiding Judge of the Superior Court County of Solano 600 Union Avenue Fairfield, CA 94533

RE:

Response to Grand Jury Report 2015/2016 - Inspection of Solano County Juvenile Detention Facility (JDF) Complex

The Honorable Judge Fracchia,

Pursuant to Penal Code sections 933(c) and 933.05, I am responding to the following findings and recommendations contained in the 2015/2016 Grand Jury Report that pertain to matters under my control as the Chief Probation Officer.

Finding 1

While touring the Control Room it was observed that not all of the 128 cameras are able to be monitored at one time. The staff has to locate the area of need on the panel and bring that camera up to identify the person entering or exiting. A call-up button could be added to the current control panel, assisting the Control Room staff in identifying the needs more quickly.

Response to Finding 1

I partially disagree with the finding of the Grand Jury. The camera system is not designed to monitor 128 cameras simultaneously and monitoring 128 cameras simultaneously may cause unneeded distractions for staff.

Recommendation 1

Upgrade the control panel in the Control Room with a call-up button.

Response to Recommendation 1

The recommendation has not yet been fully implemented.

The current control panel is outdated and in need of replacement. The General Services Department has allocated funding for this project in FY2016/17 and will upgrade the panel before the end of the current fiscal year. The system, when upgraded is not designed to monitor 128 cameras at the same time. However, the new panel will automatically call up cameras as staff respond to calls, which will enhance the ability to monitor activity within the facility and identify needs more quickly.

Finding 2

The all call intercom system throughout the complex needs to be upgraded.

Response to Finding 2

I agree with the finding of the Grand Jury.

Recommendation 2

Upgrade the current all call intercom system throughout the complex.

Response to Recommendation 2

The recommendation has not yet been fully implemented.

In June 2016 the Department of Information Technology completed phase one of a project which replaced the existing phone system. This update should enable the Department as part of phase two of the project the ability to integrate a telephone interface module with the current overhead paging that will enable staff to page from any telephone within the facility. The Department of Information Technology is currently researching technical solutions to ensure a complete and operational system. It is anticipated that this work will be completed by in FY2016/17

Finding 3

The Challenge Academy Facility, the oldest building in the complex, needs maintenance and upgrades.

Response to Finding 3

I agree with the finding of the Grand Jury.

Recommendation 3

Upgrade the current facility and perform maintenance as needed: painting, lighting, furniture, and replace interior and exterior doors to accommodate a key card system.

Response to Recommendation 3

The recommendation has not yet been fully implemented.

The staff at the Juvenile Detention Facility has worked with General Services to secure paint supplies and painting of identified areas of the building has commenced. Furniture has been ordered, received, and installation is pending completion of the painting work. An assessment of lighting needs has resulted in the testing of lighting options to address the Grand Jury's identified concerns. The replacement of interior and exterior doors to accommodate a key card system is still under review.

Respectfully submitted,

Christopher Hansen

cc: Grand Jury

Birgitta E. Corsello, County Administrator