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May 24, 2011

To:

Honorable D. Scott Daniels

Presiding Judge

From: Supervisor Michael J. Reagan

Chair, Board of Supervisors

Re:

Response to Grand Jury Report of March 22, 2011 – Solano County Assessor's Office

and Declining Property Values

Honorable Judge Daniels:

As mandated by California Penal Code sections 933(c) and 933.05, the Solano County Board of Supervisors responds to the findings and recommendations contained in the 2010/11 Grand Jury Report of March 22, 2011 concerning the Solano County Assessor's Office and Declining Property Values.

### Finding 1

Property values will increase again. When that happens, the Assessor's Office will require adequate staffing and technology to handle the projected increase in Assessment Review Requests and Assessment Appeals.

## Response to Finding 1

**Assessor -** The Assessor's Office agrees with the finding.

**Board of Supervisors** – The Board of Supervisors agrees with the finding.

### Recommendation 1

When property values begin to rise, employ adequate staffing and technology in the Assessor's Office to handle the increase in Assessment Review Requests and Assessment Appeals.

Response to Grand Jury Report of March 22, 2011 Solano County Assessor's Office and Declining Property Values Page 2

# Response to Recommendation 1

**Assessor -** The Assessor's Office will continue to work with the County Administrator's Office and the Board of Supervisors to deploy the staffing and technology needed to adequately address the increase in Assessment Review Requests and Assessment Appeals.

**Board of Supervisors** – The Board of Supervisors implemented this recommendation as set forth in the Assessor's Office's response.

# Comments

The use of computer software by the Assessor's Office to monitor property values in the County has saved the taxpayers an estimated \$1 million annually, based on the estimated need for 10 additional appraisers at an estimated cost of \$100,000 each. The Solano County Grand Jury commends the Assessor's Office for its utilization of technology.

## Response to Comments

**Assessor** - The Assessor's Office is most appreciative of the commendation by the Grand Jury for this office's utilization of technology.

**Board of Supervisors** - The Solano County Board of Supervisors strongly concurs with this comment and thanks the Grand Jury for its recognition of the Assessor's utilization of technology. The County Strategic Plan, which has been in place since March 2007, supports ongoing efforts by the County to identify costs saving strategies while ensuring optimal service delivery. The plan supports investment in appropriate technologies that expand the capabilities of County staff and efforts to improve customer service.

Respectfully submitted,

Michael J. Reagan, Chair

Solano County Board of Supervisors