# RIO VISTA-MONTEZUMA CEMETERY DISTRICT A SOLANO COUNTY SPECIAL DISTRICT 1016 HIGHWAY 12, P.O. BOX 385 RIO VISTA, CA 94571

Becky Burch, Chairman Jim Monahan, Vice-Chairman Jean Rubier, Trustee

Shelly Landi, Trustee Joana Rodriguez, Manager

September 10, 2024

The Honorable Alesia Jones
Presiding Judge of the Superior Court
Solano Superior Court
600 Union Ave.
Fairfield, CA 94533

Re: Response to 2023/2024 Civil Grand Jury Report - Solano County Public Cemetery Districts

Dear Honorable Judge Jones:

This letter is in response to the findings and recommendations which are contained in the 2023-2024 Civil Grand Jury Report. The Board of Trustees for Rio Vista-Montezuma Cemetery District have reviewed the report and have responded to each of the findings and recommendation as follows:

**FINDING 3:** Required Endowment Care signage was either not visible or incorrectly placed at some cemeteries. This constitutes noncompliance with requirements for posting Endowment Care signage.

#### Response to Finding 3

The Board finds that the District was in compliance with the required signage posting. The signs were posted in the proper locations and visible, however some were old and faded making it hard to read.

**RECOMMENDATION 3:** All Cemetery Districts ensure their Endowment Care signage complies with Health and Safety Code section 8741.

## Response to Recommendation 3

All old Endowment Care signage has been replaced with new signs that are easier to see.

**FINDING 5:** Not all Cemetery Districts are fully compliant with legal requirements to post certain categories of data on their websites. This results in failure to provide the public with the required easily accessible and accurate information about the district.

### Response to Finding 5

The Board agrees that the District's website was not fully compliant with the legal requirements to post certain categories of data on the website.

**RECOMMENDATION 5:** Non-compliant Cemetery Districts review Government Code 53087.8 and ensure they comply with website requirements.

## Response to Recommendation 5

The Enterprise System Catalog has been updated and Rules and Policies have been posted.

**FINDING 7:** Electronic payments are not accepted at Rio Vista Cemetery District, posing an inconvenience to District clients.

### Response to Finding 7

The Board agrees that the District needs to provide clients with the option of paying for services with electronic payments.

**RECOMMENDATION 7:** Rio Vista Cemetery update their payment practices to include electronic payment options such as credit cards.

## Response to Recommendation 7

The Board is in the final stages of the District being able to accept electronic payments from clients wishing to use a credit card as a payment option for services purchased.

Respectfully submitted

Becky Burch Chairman

Rio Vista-Montezuma Cemetery District

cc: Grand Jury - Electronic Format

Rio Vista-Montezuma Cemetery District Board of Trustees