

DEPARTMENT OF INFORMATION TECHNOLOGY

TIM FLANAGAN
Chief Information Officer
Registrar of Voters
tpflanagan@solanocounty.com
(707) 784-2703



675 Texas Street, Suite 3700
Fairfield, CA 94533-6342
(707) 784-3000
Fax (707) 784-4883

www.solanocounty.com

May 21, 2021

The Honorable Donna L. Stashyn
Hall of Justice
Department 306
600 Union Avenue
Fairfield, CA 94533

RE: Response to Finding and Recommendations 2020-2021 Grand Jury Report Entitled:
COUNTY ASSESSMENT AND TAXATION SYSTEM (CATS)

V. FINDINGS AND RECOMMENDATIONS

FINDING 1 – Aumentum Technologies delivered a project plan and schedule in November 2020 assuming responsibility for completion of data conversion and implementation activities. The project plan and schedule are subject to changes over time and require diligent monitoring by key stakeholders.

I agree with this finding.

RECOMMENDATION 1A – County project team leadership and end users continue to actively monitor critical deliverables, target due dates, and utilize communication protocols.

Recommendation 1A has been implemented.

The Solano County Project Manager meets with the end users (as well as and with the Project Manager at Aumentum Technologies) on a regular basis to actively discuss the monitoring and execution of critical deliverables, target due dates and communication protocols all of which are also included in the project schedule.

RECOMMENDATION 1B – Particular attention should be focused on data mapping and conversion and user acceptance testing.

Recommendation 1B has been implemented in part and will be implemented in the future in part.

Data mapping and conversion discussions and activities are currently underway. Acceptance testing will take place later at the appropriate point in the project; approximately Q2 2022.

RECOMMENDATION 1C – The county devotes sufficient resources and time to ensure affected personnel are trained to uniformly use and understand the new system.

Recommendation 1C has been implemented.

The project schedule provides sufficient time to ensure that affected personnel are trained to uniformly use and understand the new system.

During the current data mapping and conversion activities Aumentum Technologies is conducting a full suite of workshops with Solano County personnel. This helps Aumentum Technologies to be able to better map the data from the Solano County legacy system to the new system. A by-product of having all these workshops is that they help the Solano County Users and IT personnel get a better familiarity and understanding of the new system before the official training is scheduled to start.

Sincerely,



Timothy P. Flanagan, Chief Information Officer
Solano County Department of Information Technology